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| Scheme of WorkBTEC Level 1 Award in Retail Knowledge |
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| **Scheme of Work**  |
| **BTEC Level 1 Award in Retail Knowledge** |
| Version Number | 1.0 |
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| Peregrinate Scheme Manager | Angela Mollan, Chris Mollan |
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| Approving Signature | Angela Mollan |
| Review Date | 01 JULY 2019 |

The Pearson BTEC Level 1 Award in Retail Knowledge has been developed to give learners the opportunity to engage in learning which is relevant to them and will provide opportunities to develop a range of skills and techniques, personal skills and attributes essential for successful performance in working life.

This qualification is supported by Skillsmart Retail, the Sector Skills Council (SSC) for the retail sector. This qualification also relates to the National Occupational Standards in Retail.

Topics covered:

* Unit 1 Understanding the Business of Retail
* Unit 2 Understanding Customer Service in the Retail Sector
* Unit 3 Understanding how a Retail Business Maintains health, Safety and Security on its Premises
* Understand the Retail Selling Process

There are many optional units to choose from depending on individual needs and interests.

For more than 25 years, BTEC’s have earned their reputation as well established, enduringly effective qualifications. They have a proven track record of improving motivation and achievement. BTEC’s also provide progression routes to the next stage of education or employment.